Practical Issues for Patients

• Lack of information
  – On the health care system of the receiving country
    • Access, availability of services; arrangements, quality
  – On their rights and responsibilities

• Legal uncertainty
  – Coverage, entitlements
  – Responsibilities in case of malpractice

• Quality of Care
  – Accreditation, Licensing
  – Access to Drugs / Clinical Trials

• Continuity of Care
  – No or poor discharge letter (format, language, concepts of care, liability, etc.)

• Care for Chronic Conditions
  – Diabetes, Dialysis, Cancer, …
Information on Patient Mobility

• **Patients**
  – On rights and possibilities
  – Access, details health systems- PMIG
  – On quality and safety of medical care

• **Providers / Referrers**
  – Possibilities in (neighbouring) European countries
  – Centres of References
  – Communication of Patients Data

• **Purchasers**
  – Contracting, availability, etc.

• **Health Authorities**
  – Extend / use of cross border care
  – Information for Planning of Resources
  – Impact Analysis
  – Making information available to patients
PMIG: Patient Mobility Information Guide

A Guide to Medical Treatment Abroad for All European Citizens

Tourism and Business Trips
All you have to know about receiving medical treatment while on vacation or business trip abroad

People with a Mobility
All you have to know about receiving medical treatment while on vacation or business trip abroad

Compare specific treatment abroad
All you have to know about receiving medical treatment while on vacation or business trip abroad

Long term residents abroad
All you have to know about receiving medical treatment while studying, working or retiring abroad

Patients sent for treatment abroad
All you have to know about receiving medical treatment while studying, working or retiring abroad

Residents of border regions
All you have to know about receiving medical treatment while studying, working or retiring abroad

Link to the EU Health Portal ???
European Coordination: MORE LEGAL CERTAINTY?

- Rights and entitlements
  - a basic basket in Europe?
  - EHIC (E111) - a European Visa Card
  - Interoperability of health systems (eHealth)
- Framework for Cross Border Contracting
  - Guidelines for Purchase of Treatment Abroad (HLGHSMC)
- ONE central place for cross border malpractice
  - Guidelines on the responsibilities?
European Coordination: **Quality of Care**

- **Quality** and **Safety** of Health Care
  - European Accreditation
  - Revalidation of Professionals
- **Clinical Guidelines**
  - really applied?
- **Continuity** of Care
  - Discharge, post OP, etc.
- Care for **Chronic** Conditions
  - Diabetes, - other chronic diseases
- Access to indicated **Drugs**
  - European Drug Handbook (EDB)
  - Access to Clinical Trials
European Coordination: **Continuity of Care**

**Communication between professionals**
- Format for a **Common Discharge Letter** (basic data)
- A CENTRAL Exchange?

**EPR - Citizen Centered Patient Record**
- Inter-operability of Health Systems, Data security issues / transparency
- Communication professionals to patients (email to patients)
- Dialogues / Follow up on Chronic Illnesses
- Patient access to their information
  Web based: Personalized internet pages
- **“Follow Me”** (online medical records)

**Support to eHealth Activities**

**Move the data not the patients!**
- Radiology / HistoPathology
- Second Opinion - ONLINE
- Hospital Cooperation
European Coordination: Health Systems Cooperation

- Sharing of Capacity
- Centres of References
- Technology Assessment
- Supra national issues –
  - Threats to health
  - Communicable diseases
- Exchange of Best Practices
Thank you very much for your interest!

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